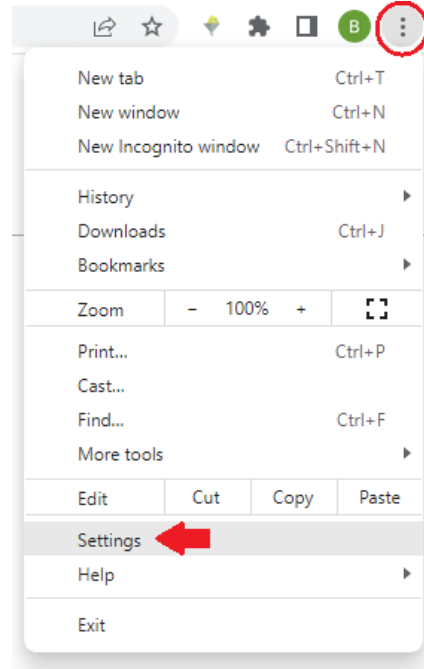


Adding QL2 Exception To Chrome Memory Saver Feature

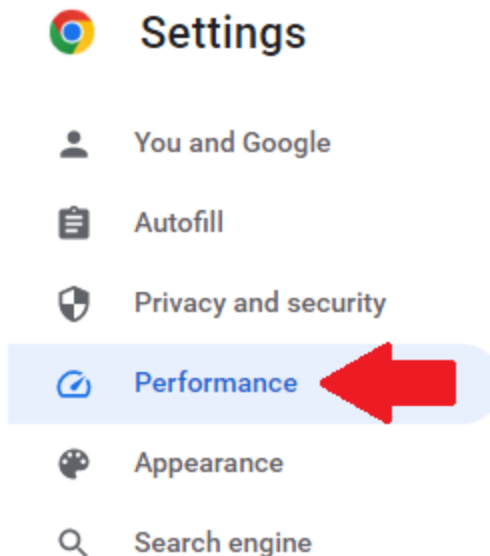
The latest version of Google Chrome (version 110) has a new “Memory Saver” feature. When enabled (the default state), Chrome shuts down tabs that are not in use after a period of time. If this occurs to a QL2 tab, it could force an unexpected logout from QL2.

(Google Memory Saver help topic: <https://support.google.com/chrome/answer/12929150>)

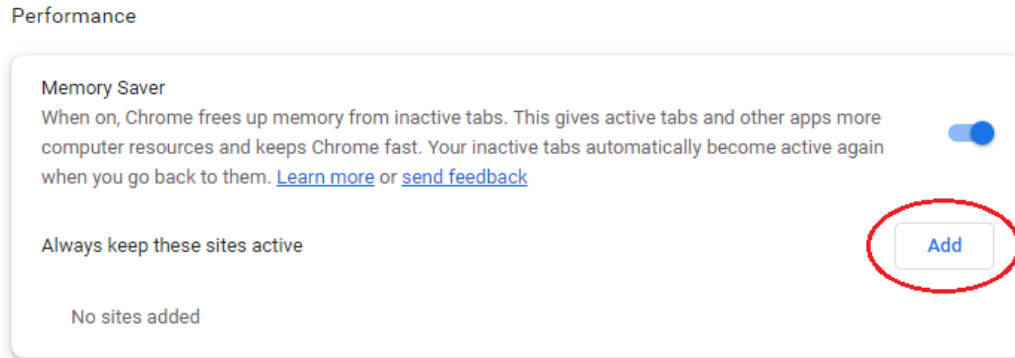
To add an exception for QL2, open the Chrome menu in the browser’s upper right corner and click “Settings”.



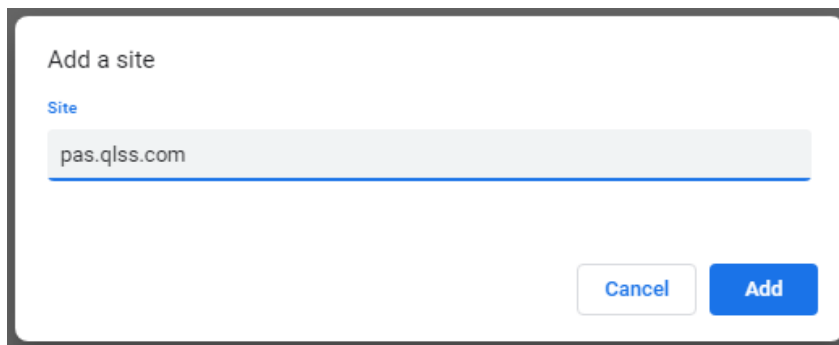
On the left of the “Settings” page, click on “Performance”.



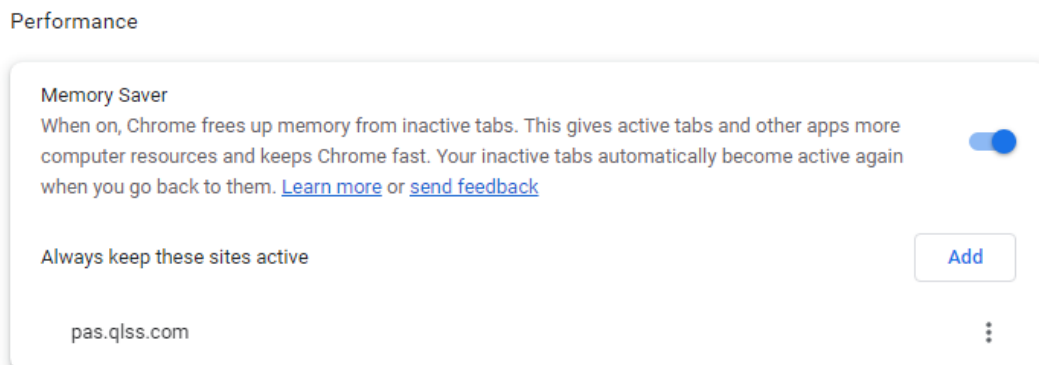
In the “Memory Saver” area, click the “Add” button.



In the “Add a site” dialog, type the domain that you use to log into QL2 (for most subscribers, this will be **pas.qlss.com**) and then click the “Add” button.



The result should look like the following....



That’s it; you have successfully added a Memory Saver exception for QL2! As always, if you need further assistance, please contact QL2 support (<https://qlss.com/contact.html>).